

Hayward Highlights

THE HEART OF THE BAY™

Important news, useful information and progress we're making in getting work done to improve day-to-day life in the City.

Subscribe! It's Free!

Visit the **Newsletter's webpage** on the City's website to sign up to receive it via email or download it directly.

The Loop is Here A Small Change with a Big Difference Downtown

Construction of The Loop is starting Friday night, March 15th and wraps up before Monday's morning commute on the 18th. This is a final piece of the biggest public works project in Hayward's history, designed to improve traffic flow downtown while relieving congestion and providing easier access to Hayward's Downtown. However, completing this critical piece of the 238 Corridor Improvement Project will require major traffic disruptions for a short period of time.

The Loop is part of the 238 Mission Corridor Improvement Project, which began in August 2010. Three hundred new trees, Bay Friendly-rated landscaping, landscaped medians, improved sidewalks, and new LED street lighting are just some of the highlights. The final product will be a tremendous improvement for Hayward. Construction of this massive project will be complete by June 2013.

The Loop changes the flow of traffic to a single direction—in a loop configuration—affecting the critical Five Flags area from Jackson Street and Mission Blvd, up to A Street and Foothill Blvd. It will send southbound traffic from Foothill Blvd down A Street, then onto Mission Blvd. Northbound traffic will flow from Mission Blvd and Jackson Street in the south onto Foothill Blvd until it becomes two-way again north of A Street. From the north, Main, A, B, C, and D Streets offer several easy ways into Downtown. Heading out of Downtown, Main, B, C, and D Streets all have ways to jump back into The Loop or across it to

access the Hayward BART Station or the Upper B Street neighborhood.

Hayward's Public Works, Maintenance Services, Police, and Fire departments will be working to ensure a smooth transition into the new traffic flow patterns. The City expects a normal commute starting Monday, March 18th, but will still be working to make sure that people know how to most-efficiently navigate The Loop.

The Route 238 Corridor Improvement Project is paid for primarily with Alameda



See the full-size map on page 5.

County Measure B funds, the half-cent transportation sales tax passed by voters. The Project stretches from I-580 in the north, down Foothill Blvd to encompass Downtown, and then all the way down Mission Blvd to Industrial Blvd. The goals of the Project are to improve access for residents and businesses while improving traffic flow and reducing congestion. Implementing these goals has meant a complete make-over for two of the City's major thoroughfares and every intersection they cross.

More information about The Loop or the Route 238 Corridor Improvement Project is available at www.HaywardLoop.org.

Kevin Briggs, Project Manager
kevin.briggs@hayward-ca.gov, 583-3900



How Can We Help?

Use www.accesshayward.com to find the information you need from the City, make a service request or ask a question. Your submittal will go directly to the staff member who can best help.

In This Issue News from the City & the Work it is Doing

The State of the City.

A quick update on the City's year past and some things to look forward to in 2013 from the Mayor's State of the City. **Page 3**

Hayward 2040.

Hayward is updating its General Plan and we need you to get involved. We've got a website dedicated to your ideas, too. **Page 5**

Recycling, Bulky Trash Options.

A quick update on some of the recycling and trash removal options for residents and businesses. **Page 6**

CERT Training is Coming Up. Register!

Get prepared for a major disaster and learn how to help yourself and your neighbors. **Page 7**

This newsletter has links!

We've tried to link to as many resources as possible. Just click on the dark green text to visit a page in your browser.



Visit or Contact Us!

Call 583-4000 or on the Web at www.hayward-ca.gov.

City Hall, at 777 B Street, is open Mon-Fri 8-5 with some City departments, like Revenue Division and Development Services, having modified hours.

Hayward Library Branch hours are Mon-Wed 11-8, Thurs-Sat 10-5 and closed Sun.

Pardon Our Dust!



You've seen all the work on Mission and

Foothill for the Route 238 Corridor Improvement Project. **Construction is nearly complete!** Despite the dust, all businesses are open during construction. So, shop local, shop Hayward! hayward-ca.gov/route238



City Council Meetings

The Council meets the 1st, 3rd, and 4th Tuesdays at 7pm on the second floor of City Hall. To receive Council agendas via e-mail, contact the City Clerk at 583-4400 or cityclerk@hayward-ca.gov.

New City Ordinance Curbing Illegal Dumping

In November, the City Council approved an ordinance requiring occupants, tenants, and property owners to keep the public right-of-way adjacent to their properties free of trash and debris, to ensure safe travel for pedestrians, vehicles, and to help prevent blight. Among other provisions, the ordinance enables the City to abate and recover costs associated with the removal of trash and debris from the public right-of-way if property owners choose not to take action after receiving notice to abate. Shortly after adoption of the ordinance,

City staff and Waste Management of Alameda County developed a three-month pilot program so that Waste Management can assist City staff in cleaning up the increasing volume of illegally dumped materials on public streets. The pilot program got underway in February.



An expected and much welcomed outcome of the passage of the City's ordinance has been a seemingly dramatic reduction in illegally dumped material. Staff is encouraged by the recent decrease in illegal dumping activity, but recognizes that it may be too early to fully evaluate the program's success. In the past, staff has observed that the majority of illegal dumping seems to occur in the summer when children are out of school and changes in residence are more likely.

There are ways you can help! Always dispose of trash and litter properly and encourage others to do the same. If you see it, report it! If you see dumping in-progress, call Hayward Police at 293-7000. If trash is already there, please use Access Hayward to report it: www.accesshayward.com. Finally, spread the word that illegal dumping is a crime!



Maintenance Services Department
881-7745

Volunteering as Voting How to Vote Every Day

Volunteering is the ultimate exercise in democracy. We vote in Presidential elections only once every four years, but, when we volunteer, we cast our vote for the kind of community we want to live in.

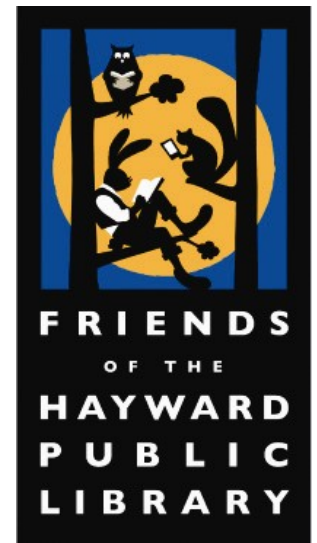
Many of the City's Library programs would not be possible without the assistance of our dedicated corps of volunteers. Library volunteers contribute their time and energy to assist children with their homework after school, to help illiterate adults learn to read, and to help raise funding in support of Library services, among many other vital activities.

Statistically speaking, Hayward Public Library programs are supported by a corps of 250 volunteers who provide a whopping 12,000 hours of service per year—an average of 230 service hours per week! This includes volunteers in Literacy Plus, the Homework Centers, and Senior Outreach Services.

Those statistics, impressive already, do not include the hours served by our non-profit partners, the Literacy Council and Friends of the Library. These all-volunteer groups make significant contributions to the Library and the City through their work. The Friends of the Library, for example, has 50 volunteers who provide 8,000 additional hours of service per year, including the popular fundraising Book Sales at the downtown Farmer's Market.

So, the question is, what kind of community do you want to live in? Vote today and every day by volunteering! Helping to make Hayward a great place to live, work, learn, and play for everyone is a big job, but just a few hours of volunteer service per month can make a big difference. To learn how you can help in The Heart of the Bay, visit <http://bit.ly/libvolunt>

Sean Reinhart
Library & Community Services Director
sean.reinhart@hayward-ca.gov, 881-7956



State of the City Together We Can Do Great Things

Keeping the City safe, clean, and green are the City Council's top priorities, with other focus areas being the City's fiscal stability, organizational health, and land use issues. At the start of the year, the Mayor's State of the City speech highlighted what the City has accomplished in 2012 and what challenges we face for 2013.

For Police and Fire, a three-year communication system upgrade project was completed to provide them with better technology to do their job.

Additionally, a new, online crime mapping tool is available which enables residents to look up crime data (see our back page article about [crimemapping.com](http://www.crimemapping.com)). 2012 brought some positive crime reductions with a 29% reduction in homicide and a 6% reduction in robbery.

Helping to keep the City clean and green, City staff combated graffiti in public areas by responding to and painting out 1,569 locations. Providing beautiful art and acting as graffiti deterrents, the Mural Art Program commissioned 26 new murals across the City. Public and private abatement of trash and overgrown vegetation was addressed with City staff clearing 10,595 cubic yards of trash and debris from public areas and City contractors abating 84 code enforcement cases on private property. Increasing 300% over the past four years, illegal dumping was addressed with the City enacting a new, anti-dumping ordinance. Growing the City's urban forest, 400 free trees were planted for residents to add to our approximately 30,000 public trees.

In 2012, the City paved 15 miles of streets, installed 250 new street lights and repaired 1,300

others, and repaired 21,000 sq ft of sidewalks. New Adopt-A-Block programs were initiated in 33 neighborhoods, while 12 "Keep Hayward Clean and Green Task Force" cleanup events were held, not to mention many more local cleanups.

Working towards becoming more sustainable, the City upgraded facilities with Energy Star-rated equipment and solar-powered systems. In addition, streetlights received LED upgrades, residents and businesses were offered energy-efficiency rebates, electric vehicle chargers were installed in City garages, and a countywide ban on plastic bags took effect.

In June, the City's fiscal health was improved through closing its budget gap using a handful of balancing measures, including employee concessions and use of reserves. This work has been especially challenging with the recession greatly reducing City revenues, along with State taking away revenues from local governments. The biggest of these take-aways was the elimination of the Redevelopment Agency and its functions.

Addressing Hayward's future, the City is updating its General Plan, which represents the community's view of its future and expresses the community's development goals for the next 25 years. The City is also working toward developing an Economic Development Strategic Plan. Fiscal challenges remain, as the economy slowly recovers from the recession. The City will continue to address these challenges proactively.

City Manager's Office
583-4300

Neighborhood Clean-Ups

Join your neighbors in cleaning and greening our city every 4th Saturday from 8:30 to Noon. **It's easy!**

March 23 B and Vermont in Upper B Street Neighborhood

April 20 Weekes Park, 27182 Patrick, for Citywide, Earth Day Cleanup

May 18 Harder and Mocine in Jackson Triangle Neighborhood

June 22 Mission Hills Golf Course, 275 Industrial Pkwy, in South Hayward Neighborhood

July 27 Longwood Elementary, 850 Longwood, in Longwood Neighborhood

<http://bit.ly/khcgf2>

Hayward's Annual Cleanup Day is on April 20!

Make Hayward Better!

The City is holding its annual citywide cleanup event on April 20 from 8am to Noon at Weekes Park. **Free BBQ for volunteers** at the end of the event. Yes! To register, visit <http://bit.ly/hayclnreg> Call 583-4343 for info.

Important Hayward Contacts People & Services to Help You Get Things Done

General City Info, 583-4000

Access Hayward, www.accesshayward.com

Look up a topic, make a request, or report a problem

Animal Services, 293-7200

Adoption; Dog Licensing; Lost & Found Animals; Dead, Stray or Wild Animals

Building Division, 583-4140

Building Inspections, Permits, and City Codes; Residential Rental Inspection Program

City Clerk, 583-4400

Passports, Notary Public, Certificate of Residence, Requests for Records and Documents

Community Preservation, 583-4143

Problems on private property, such as trash, graffiti, weeds, or inoperable vehicles

Fire Prevention, 583-4900

Fire Permits, Inspections, Plan Review; Hazardous Materials; Fire Education

Public Library, 293-8685

Adults, Teens, and Kid programs; Community Outreach; Homework Help; Literacy Tutoring

Maintenance Services, 881-7745

Public right-of-way problems with graffiti, illegal dumping, street signs, or street trees

Planning Division, 583-4200

Planning Permits, Zoning Information, Planning Resources and Information

Police, General Information 293-7272

Emergency 9-1-1, Non-Emergency 293-7000

Public Works, 583-4700

Engineering and Transportation, Solid Waste and Recycling, Water and Sewer, Executive Airport

Revenue Office, 583-4600

Water Bills, Business License Taxes, Parking Tickets, Administrative Citations, Emergency Facilities Tax

Help Stop Illegal Dumping



Illegal dumping poses a health and safety danger, reduces

quality of life, and lowers Hayward property values.

Help make Hayward a safe, clean, and green community.

Any time you see someone dumping trash in the public right of way, **report it to the Police Department at 293-7000.**

Keeping Streets Clean Will Keep Bay Clean!



If it goes down the storm drain, it goes into the Bay! Check your

street's sweeping schedule using our handy, online look-up map. Help us keep the streets clean and storm drains clear by moving your vehicle during scheduled street sweeping days.

<http://bit.ly/UaYA4>

Get a Free Tree!



The City is building its urban forest by planting one of five different kinds of trees in the right-of-way for those who request it. For details, call Landscape Maintenance at 583-8906 or visit the City's website: <http://bit.ly/MV0Fwi>

Brighter Lights Save Money LED Streetlight Upgrades Citywide

Approximately 8,000 street lights citywide will be upgraded to LED lights over the next few months to save energy and reduce maintenance costs. In preparation for the citywide project, 21 street lights were installed on C and Main Streets. The purpose of the pilot project was to gauge public opinion in preparation for the citywide lighting upgrade. During the survey period, the public was asked for feedback on such things as light quality, color, and lighting distribution. This feedback contributed to the street light selection for the project.



As part of the project, Jackson Street upgrades were recently completed, along with LED lighting upgrades on Tennyson Road, between Mission Boulevard and Tampa. The new lights are designed to provide the same wattage of illumination that was previously provided by the older, high pressure sodium lights, but will lower energy usage and cost. Community reaction has been extremely positive and several residents have expressed satisfaction with the better quality of light provided by the new LED lights.

Public Works, Engineering and Transportation
583-4730

Lincoln Highway Centennial National Tour Traces Route

The historic Lincoln Highway is America's first paved transcontinental road. The original route spanned from San Francisco to New York City, and passed through Hayward along the way! New signs now show the Hayward portion of the route. They are installed on A Street at Rockaway Lane, Foothill Blvd at A Street, and Foothill Blvd at Cotter Way.



To commemorate its centennial, a tour marking the Lincoln Highway's 100th is headed for Kearny, Nebraska from each coast. The tour from San Francisco will leave on June 22nd. For more information on the Lincoln Highway or the tour, visit

www.lincolnhighwayassoc.org.

Mural Art Program's Newest BART Riders Enjoy New Mural

A new mural along the BART tracks welcomes BART riders to Hayward. Created by Suzanne Gayle and Jean Bidwell, the mural showcases many of the City's beautiful sites.

This scenic collage invites commuters to stop and explore what Hayward has to offer.



Mural panels on either side of local landscapes show historical figures.

For artist Jean Bidwell, one of the most rewarding things has been the response to why all of the portraits are halftones. She asks viewers to walk along the wall, see if they can recognize anyone, and if it really matters what color they are. Or, did they recognize them for what they accomplished? She is always met with a smile.



Stacey Bristow, Neighborhood Partnership Manager
stacey.bristow@hayward-ca.gov, 583-4233

Smoke Detectors Save Lives Battery Check March 10

A quick-thinking 9-year-old boy is credited for saving a disabled relative's life during a house fire in January. Hayward Fire Captain Thor Poulsen said the man was alone in a bedroom with the door closed eating and smoking a cigarette when a fire broke out. His wife heard the smoke detector, Poulsen said.

"The working smoke detector is really what caused anyone to check in on him," Poulsen said. "With the amount of fire and smoke damage, he could have easily passed away before she even knew there was a fire." Poulsen said the boy ran and asked two neighbors for help after hearing the alarm.

Properly installed and maintained smoke alarms provide an early warning alarm for your household. An alarm could save your life and those of loved ones by providing the chance to escape. Change and test smoke alarm and carbon monoxide detector batteries when changing clocks forward each spring when daylight saving time begins. This year it's on Sunday, March 10.

Hayward Fire Department
583-4900

General Plan Update Your Ideas and Vision Matter

The City has launched a community engagement website, hayward2040.org, to get community input and meaningful feedback during the City's General Plan Update. The General Plan is the City's policy and planning document that provides a blueprint for growth and development. The General Plan sets city-wide policy based on the community's vision and input.

hayward2040.org gives community members a chance to share new ideas, second others' ideas,



input on Hayward's General Plan Update. Anyone can provide feedback anytime, anywhere, making contributions easier for those who are unable to attend the many community workshops or meetings.

Initial discussion on the website has shaped the Vision and Guiding Principles document for the General Plan, which influences the development of policies. Most recent topics include: Visioning Hayward's Future, Making One Change, Living in Hayward, and

...LOOKING FORWARD



HAYWARD GENERAL PLAN

Creating a Better Hayward. Visitors can also upload photos to show their favorites parts of the City or characteristics they think best represent their vision for Hayward. New topics will come March 15.

City staff monitors the site to know not only what comments are being made, but also what the most popular topics are. Most importantly, hayward2040.org makes it easy for City staff to communicate with participants on the site while getting invaluable insights.

In addition to hayward2040.org, the City has a webpage dedicated to the General Plan Update with all documents, meeting announcements, agendas, and information on how to get involved:

www.hayward-ca.gov/generalplan/

Planning Division
583-4200

2-1-1 INFORMATION

Dial 2-1-1 for Housing, Health, and Human Services Information. A free, non-emergency, confidential service, 2-1-1 provides easy access to **housing information, and critical health and human services.**

It operates 24 hours a day, 7 days a week with multi-lingual capabilities.

211alamedacounty.org

2013 Restaurant Walk

Back by popular demand! Get a **tasty sampling** of several Downtown Hayward restaurants for only \$20! Space is limited. So, **reserve your space** now for the **April 18** event! More details from the Hayward Chamber of Commerce: 537-2424.



Join Hayward's Neighborhood Alert

A Neighborhood Watch Group is neighbors working together to **reduce crime and improve their quality of life.** There are watch groups all over Hayward. Get involved and help make Hayward even better.

hayward-ca.gov/HNA



Rescue All the Animals!



Hayward's Animal Shelter has a pet for you and your

family. Adopt today! You can meet at the Animal Shelter or one of the local events that our animals visit. The Shelter's website has full details and contact info.

www.haywardanimals.org



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2-1-1 INFORMATION

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Plastic Bag Ban in Effect Countywide Ban Reduces Litter

By now you've noticed something different about grocery shopping. Beginning January 1, single-use plastic carryout bags at the checkout were banned in Alameda County,

including Hayward. The countywide ban applies to grocery stores, pharmacies, convenience stores,

and others that sell milk, bread, soda, and snack foods. Recycled-content paper bags and reusable bags may be provided, but stores must charge a minimum of ten cents per bag. You are encouraged to bring your own shopping bags. Shopping with reusable bags helps reduce plastic bag litter, and protects our environment. For questions, please call 891-6576 or visit www.reusablebagsac.org.



Recycling Going Strong in Hayward

Since July, state law requires that businesses with 4 cubic-yards or more of weekly trash service and all multi-family property owners provide recycling services. In Hayward, this service is currently **free** for businesses and multi-family complex owners. If you would like assistance in implementing a recycling program, please call Waste Management at 613-2104, Tri-CED at 471-3850, or the City of Hayward at 583-4724.

Free Bulky Trash Pickup Appointments

Did you know that you can schedule an appointment with Waste Management for removal of large

household items like furniture, appliances and electronics once each calendar year at no additional charge? Single-family homes, duplexes, tri-plexes, and four-plexes are eligible for the free service. But, only 1 out of every 4 households uses this service. Call Waste Management at 537-5500 to schedule an appointment.

Do you have trash you'd like to remove from your home?

Coupons are available each month that waive the fee for a one-time disposal of 2 cubic yards of trash self-hauled to the Davis Street Transfer Station in San Leandro. Hayward residents may obtain 1 coupon per household each calendar year. To request a coupon, call Waste Management at 537-5500.

Free Water Efficient Landscaping Classes

Join your fellow gardeners for water efficient landscaping classes this spring. On Saturday, April 13, noted landscape designer Leigh Gronet will discuss how to visually enhance your property with a drought tolerant garden. On Saturday, May 11, Lori Palmquist, a certified irrigation contractor, will discuss the design and installation of a water efficient drip irrigation system. Both classes will be held at Hayward City Hall from 9am to noon. You can register at www.bawsca.org/classes or by calling 583-4700.

Public Works, Utilities & Environmental Services
583-4724

HPD Anti-Gang Grant Awarded Reducing Gang Violence

The Hayward Police Department recently received a two-year, \$500,000 state grant to continue its Hayward Positive Alternatives for Youth (HPAY) Program. Program goals include increasing youth's ability to resist violence and other negative behaviors, increase academic performance, and reduce gang membership.

HPAY provides age appropriate services to Hayward's elementary through high school students and their families. Partners in HPAY include the Hayward Unified School District, La Familia, Choose College Education Foundation, Horizon Services, and Tiburcio Vasquez Health Center. Specific goals of HPAY include reducing truancy, suspensions, expulsions, and

alcohol and drug abuse. The two year grant continuation will help fund a Gang Prevention Specialist and two Case Managers, along with funds needed by HPAY partners to continue the program. Over 4,600 participants have been served through this program—including youth, parents, and teachers—resulting in better understanding of the negative impacts of gang involvement while reducing truancy and suspension rates.

Hayward Police Department
293-7000



CERT Training Do You Know What to Do When Disaster Strikes?

Following a major disaster, first responders who provide fire and medical services will not be able to meet the demand for these services. Factors such as the number of victims, communication failures, and road blockages will prevent people from accessing emergency services they have come to expect at a moment's notice through 911. People will have to rely on each other for help in order to meet their immediate life-saving and life-sustaining needs until professional services arrive.



Hayward residents can sign-up for a free Hayward Fire Department class to learn skills that will enable them to provide emergency assistance to their families and neighbors, as well as organize a neighborhood team response in the event of a major disaster. The Community Emergency Response Team (CERT)

training involves instruction in light fire suppression, hazardous materials situations, first aid, light search and rescue techniques, and procedures in organizing other trained individuals to aid and assist in times of disaster.



The five classes start April 8 and run through May 6. They are held Monday nights from 6 to 9:30pm. CERT training is free! No special skills are needed to attend the class, just the willingness to learn!

Pre-enroll today at <http://bit.ly/firecert> For more information, call 583-4948.

Emergency Services Office
583-4948

Disaster Preparedness Starts Before Disaster Strikes—be ready!



Get informed about what it takes to cope

with a disaster. From earthquakes to fires to floods, Hayward Fire has info and classes to help you plan for an emergency.

<http://bit.ly/Pzu6VH>

HPD Partners to Identify Neighborhood Cleanup Needs

In response to community concerns, Hayward Police Department's District Command Division partnered with the City's Streets, Landscape and Code Enforcement divisions to address blight and debris concerns throughout the City. The City departments have teamed up regularly since the beginning of the year for "deep street cleaning" projects where specific streets are identified that need the cleaning. The team then performs necessary cleaning, maintenance, and vehicle abatement.

Since January 2012, the City has completed three such projects with extremely positive responses



from residents and property owners. These projects were completed on Schafer Road, South Garden Avenue and Longwood Avenue. In September, HPD District Command decided to expand the program to include an entire neighborhood. After much consid-

eration, the Tennyson/Acquire neighborhood was selected.

Planning for this project took several weeks, including volunteer identification and recruitment, donation requests from local businesses, Code Enforcement assessments, and distribution of informational flyers to the residents.

The Neighborhood Cleanup Project was held on October 27. Two days before, the HPD requested that all vehicles—approximately 400—move from public streets to allow for streets and landscape staff to complete their work. Over 95% of the vehicles were moved by their owners with only 7 vehicles towed. Much good work was accomplished: 5,500 sqft of graffiti painted over or pressured washed off; 14 cubic yards of debris removed; 22 damaged street signs repaired or replaced; 10 street legends and 6 speed humps repainted; 6 city-owned trees trimmed; 16 potholes repaired; and 21 new Code Enforcement cases initiated.

Heather Costa, Community Service Officer
heather.costa@hayward-ca.gov, 293-7272



OFF THE GRID

Hayward's mobile market of gourmet food trucks happens every Monday Downtown at Mission and D Streets. OffTheGridSF.com





Access Hayward, The City of Hayward's info, reporting and comment service, is always available:
WWW.ACCESSHAYWARD.COM

UPCOMING CITY EVENTS

Every Saturday

Farmers Market

City Hall Plaza from 9am to 1pm

Every Monday

Off The Grid: Mobile Food Market

Mission Blvd & D St from 5 to 8pm

March 9 & 23, April 13 & 27

Library Book Sale

Main Library 9am to 1pm

March 23

Neighborhood Cleanup Day

Upper B Street Neighborhood 8:30am to Noon

March 28

The Family/La Familia Teach-In

City Hall 4 to 6:30pm

April 6

Laughter Yoga

Main Library 3pm

April 13

Seed Read Kickoff Event

Main Library 11am to 3:30pm

April 18

Hayward Restaurant Walk

Downtown 5 to 8pm

April 20

Citywide Cleanup Day

Weekes Park 8am to Noon

April 20

Building Healthy Families

Main Library 12 to 1:30pm

May 4

Cinco de Mayo Celebration

City Hall Plaza 10am to 5pm

May 18

Neighborhood Cleanup Day

Jackson Triangle Neighborhood 8:30am to Noon

May 27

Memorial Day

City Offices Closed

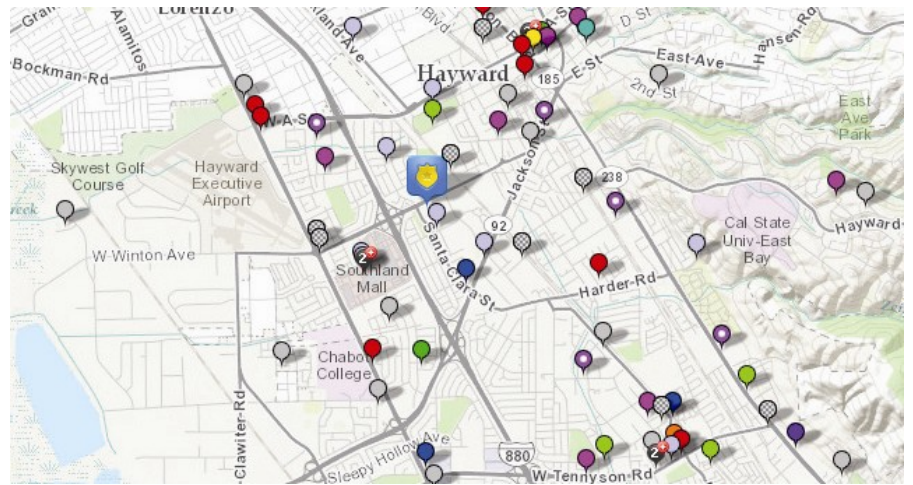
More info & meetings at www.hayward-ca.gov

crimemapping.com New Tool to Fight Crime

A new crime mapping tool is available online and via an iPhone app. **crimemapping.com** gives an overview of designated crimes within the Hayward City limits. The website provides an interactive map showing reports of recent crime activity. You can search by area, date, location, and crime type, plus share the crime map with others. The location of crime icons indicate the block in which the crime allegedly occurred. Information shown is for the past 180 days and is updated once per day. Information on the map is collected and provided for general inquiries and informational purposes only.

You can receive daily updates via email whenever new crime activity occurs in a specified location, too. A single user can register to receive updates on multiple addresses within the City. By helping to make the community more informed about crime activity in their area, the community and the police are able to have an effective partnership toward reducing crime. This new web tool is part of being more informed and involved!

Of course, **crimemapping.com** should not be relied upon for emergency services and is in no way designed to serve as an alternative to requesting emergency services by calling 911. If you have a health, safety, or crime-related emergency, please call 911 immediately. If you would like to report a non-emergency crime to the Hayward Police Department, call 293-7000. Questions regarding a report or information on crimemapping.com? Call 293-7000, or, for additional information, contact Northern District Command at 293-5004 or Southern District Command at 293-5750.



Subscribe to Hayward Highlights It's Easy and Free

Thanks for reading **Hayward Highlights**, the City's quarterly newsletter that lets you know about important doings, useful information, and progress we're making in getting work done to improve day-to-day life in the City. We cover a variety of topics that we think you'll find informative, useful, and present opportunities to get involved directly.

If you'd like to receive it in the future, just visit the **Newsletter's webpage** on the City's website to sign up to receive it via email or to download it directly. Additionally, you can give us feedback on anything you read by contacting the author of a piece or write us at HaywardHighlights@hayward-ca.gov. Finally, **Access Hayward** is a great place to ask questions, request information, or report problems. Let us know how we can help.



Keep in Touch!

@cityofhayward on **Twitter**
/cityofhaywardca on **Facebook**

